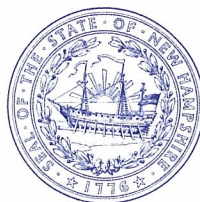


THE STATE OF NEW HAMPSHIRE

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May 14, 2010

Debra Howland
Executive Director & Secretary
New Hampshire Public Utilities Commission
21 S. Fruit Street, Suite 10
Concord, New Hampshire 03301-7319



**RE: DT 10-108 FairPoint Communications
Tariff Filing to Amend Local Measured Service**

Dear Ms. Howland:

The OCA wishes to note our appreciation for the assistance we received from Commission Staff, particularly Amanda Noonan, in helping us to analyze the impact to FairPoint customers of the above-referenced filing. We have no objection to the proposed tariff change, and we believe that it will make the tariff easier to understand.

We do have a suggestion that we believe would further improve the revised tariff. We respectfully suggest that the Commission require FairPoint to include language, perhaps in Tariff No. 83 Section 5.5.2 A, regarding the total number of message units per month that are included in local measured service. We understand that this information is available elsewhere in the tariff, but we believe that including the total number of message units per month in the section that describes how many minutes are included in each message unit would make the offering more clear to those reading the tariff.

Finally, we hope that FairPoint is providing information about this option to customers who request new service, as well as to those who are seeking affordable telephone service options.

Thank you for your consideration, and please do not hesitate to contact us if you require further information.

Respectfully,

A handwritten signature in blue ink, appearing to read "M. Hatfield".

Meredith A. Hatfield
Consumer Advocate

cc: Service List via electronic mail

10:41 AM MAY 14 2010 NH PUC

